

## Fulwell Infant School Academy

## Person Specification: Admin Assistant

	Essential	Desirable
Qualifications	Good basic education to GCSE standard or equivalent	Qualification in Business Administration
Experience	The Administrative Assistant should have experience of: working within a school/office environment with good ICT skills including a knowledge of Microsoft Word and Excel	In addition, the Administrative Assistant might have experience of: SIMS software Experience of a financial management system
Skills	The Administrative Assistant will be able to: manage and prioritise workloads; communicate clearly, accurately and helpfully with staff, children, parents, visitors and contractors, and handle all phone enquiries in the same way; provide a welcoming first point of contact at all times for people who come to the school; make accurate judgements of situations, and refer these to	

	other staff, if necessary;	
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	recognise the importance of confidentiality	
	take personal initiatives in liaison work within a team of teaching and non-teaching staff;	
	work effectively and efficiently under pressure, paying close attention to detail and accuracy	
	ability to communicate in English, both verbally and in writing	
Personal characteristics	Adaptable	
	Cool under pressure	
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	Excellent organisational skills	
	Friendly	
	Purposeful	
	Resourceful	